



# **AltitudeAuthentics.com**

## **Merchandise Return/Exchange Form**

Thanks for shopping with AltitudeAuthentics.com. To better facilitate the return process *please include this form along with your email confirmation invoice.* with the product(s) you're returning. Returns will be accepted up to 30 days from the day your item(s) were delivered. Items being returned must be in new, unworn condition, with all original product tags intact. Returns or Exchanges cannot be granted on any special order, customized products, or products that have been used, worn, or laundered.

Returns should be shipped via FedEx, UPS or insured mail and must be prepaid by the customer. You will be refunded ground shipping costs if the return is a result of a manufacturer error or shipping error on our part, otherwise original shipping charges are not refundable. Please keep a copy of the tracking #

Upon receipt of the return merchandise (and appropriate tags, receipt, form) we will credit the account originally charged or make the desired changes within **10 business days** from receiving the return.

### **Customer Information**

<b>Order #:</b>		
<b>Full Name:</b>		
<b>Address:</b>		
<b>City:</b>	<b>State:</b>	<b>Zip:</b>
<b>Phone (Day):</b>	<b>(Evening):</b>	
<b>Email address:</b>		

Action to be taken: ☐ Exchange ☐ Refund/Credit

Items being returned:

Reason for return:

Replacement item (if exchange):

If you have any questions about our Return/Exchange policy or process, please contact us at 866-443-4321 or email at [customerservice@altitudeauthentics.com](mailto:customerservice@altitudeauthentics.com)

**RETURN PRODUCT(S) TO:**  
**Altitudeauthentics.com Returns**  
**1965 W 13th Ave**  
**Denver, CO 80204**